

The area affected by this impairment is in CenturyLink's Huron wire center approximately six (6) miles southeast of the town of Huron, South Dakota. This area was impacted by flooding as a result of runoff from heavy winter snow that swelled the James River over its banks. Additional frequent spring and summer storms have dumped significantly more water into the area, preventing the flood waters from receding and CenturyLink from accessing its facilities. In recent weeks, the area – which was already saturated – received 20-25 inches of additional rainfall. One main pedestal and three subsidiary pedestals remain underwater.

CenturyLink has restoration efforts underway and currently anticipates restoring service to impacted customers within approximately 30 days.

II. INFORMATION REQUIRED PURSUANT TO SECTION 63.63(a)

A. Effective Date of Impairment and Service Areas Affected

As noted above, CenturyLink became aware of the impairment of service on July 30, 2019. As noted above, the area impacted is approximately six (6) miles southeast of the town of Huron, South Dakota. Ten (10) customers are without service and some others may be experiencing static on their lines as a result of this impairment.

B. Nature and Estimated Duration of the Conditions Causing the Impairment

CenturyLink became aware of the impairment on July 30, 2019. Since that time, new rainfall in the area has contributed to ongoing flood conditions and prevented flood waters from receding. CenturyLink currently expects to be able to access the affected facilities and to restore service to impacted customers within approximately 30 days.

C. Facts Showing That Such Conditions Could Not Have Been Reasonably Foreseen to Prevent Such Impairment

CenturyLink has had facilities in this area for decades to serve customers in this portion of the Huron wire center. The weather events in this region over the past several months were extraordinarily severe, which was not foreseeable, and contributed to the impairment CenturyLink continues to experience.

D. A Description of the Service Involved

CenturyLink's wireline telecommunications services and other real-time two-way voice communications services, as defined in Section 63.60(f) of the Commission's Rules, have been impaired in limited areas of the Huron, South Dakota wire center, near the town of Huron.

E. The Nature of Service Which Will Be Available or Substituted

As mentioned above, CenturyLink currently expects to fully restore service within the next 30 days. Temporary service from CenturyLink's wireline facilities is not available in the affected area due to flood waters and the damage to our facilities. CenturyLink understands that wireless service is available in the impacted area.

F. The Effect Upon Rates to any Person in the Community

CenturyLink does not expect this impairment to have any adverse effect upon the rates CenturyLink charges its customers in this area.

G. Restoration Efforts

As mentioned above, restoration efforts are ongoing and CenturyLink currently anticipates a full restoral of service to affected customers within the next 30 days. As such, CenturyLink expects that this service impairment will be resolved relatively shortly and that no further filings will be necessary.


III. CONCLUSION

For the foregoing reasons, in light of the damage to CenturyLink's facilities in limited portions of the Huron, South Dakota wire center, CenturyLink respectfully requests Commission approval of this Application.

Respectfully submitted,

**QWEST CORPORATION d/b/a
CENTURYLINK QC**

By:



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